

# Second quarter 2022 results & 2025 performance trajectory

July 25, 2022

innovation #you

### Important information



#### Forward-looking statements and other important information

This document and the related oral presentation, including responses to questions following the presentation, contain certain forward-looking statements with respect to the financial condition, results of operations and business of Philips and certain of the plans and objectives of Philips with respect to these items. Examples of forward-looking statements include statements made about our strategy, estimates of sales growth, future Adjusted EBITA\*), future restructuring and acquisition-related charges and other costs, future developments in Philips' organic business and the completion of acquisitions and divestments. Forward-looking statements can be identified generally as those containing words such as "anticipates", "assumes", "believes", "espects", "should", "will", "will likely result", "forecast", "outlook", "projects", "may" or similar expressions. By their nature, these statements involve risk and uncertainty because they relate to future events and circumstances and there are many factors that could cause actual results and developments to differ materially from those expressed or implied by these statements.

These factors include but are not limited to: Philips' ability to gain leadership in health informatics in response to developments in the health technology industry; Philips' ability to transform its business model to health technology solutions and services; macroeconomic and geopolitical changes; integration of acquisitions and their delivery on business plans and value creation expectations; securing and maintaining Philips' intellectual property rights, and unauthorized use of third-party intellectual property rights; Philips' ability to meet expectations with respect to ESG-related matters; failure of products and services to meet quality or security standards, adversely affecting patient safety and customer operations; breaches of cybersecurity; Philips' ability to execute and deliver on programs on business transformation and IT system changes and continuity; the effectiveness of our supply chain; attracting and retaining personnel; COVID-19 and other pandemics; challenges to drive operational excellence and speed in bringing innovations to market; compliance with regulations and standards including quality, product safety and (cyber) security; compliance with business conduct rules and regulations; treasury and financing risks; tax risks; reliability of internal controls, financial reporting and management process. For a discussion of factors that could cause future results to differ from such forward-looking statements, see also the Risk management chapter included in the Annual Report 2021.

Philips has recognized a provision related to the voluntary recall notification in the US/field safety notice outside the US for certain sleep and respiratory care products, based on Philips' best estimate for the expected field actions. Future developments are subject to significant uncertainties, which require management to make estimates and assumptions about items such as quantities and the portion to be replaced or repaired. Actual outcomes in future periods may differ from these estimates and affect the company's results of operations, financial position and cash flows.

#### Third-party market share data

Statements regarding market share, contained in this document, including those regarding Philips' competitive position, are based on outside sources such as specialized research institutes, industry and dealer panels in combination with management estimates. Where information is not yet available to Philips, market share statements may also be based on estimates and projections prepared by management and/or based on outside sources of information.

Management's estimates of rankings are based on order intake or sales, depending on the business.

#### Use of non-IFRS Information

In presenting and discussing the Philips Group's financial position, operating results and cash flows, management uses certain non-IFRS financial measures. These non-IFRS financial measures should not be viewed in isolation as alternatives to the equivalent IFRS measure and should be used in conjunction with the most directly comparable IFRS measures. Non-IFRS financial measures do not have standardized meaning under IFRS and therefore may not be comparable to similar measures presented by other issuers. A reconciliation of these non-IFRS measures to the most directly comparable IFRS measures is contained in this document. Further information on non-IFRS measures can be found in the Annual Report 2021.

#### Use of fair-value measurements

In presenting the Philips Group's financial position, fair values are used for the measurement of various items in accordance with the applicable accounting standards. These fair values are based on market prices, where available, and are obtained from sources that are deemed to be reliable. Readers are cautioned that these values are subject to changes over time and are only valid at the balance sheet date. When quoted prices or observable market data are not readily available, fair values are estimated using appropriate valuation models and unobservable inputs. Such fair value estimates require management to make significant assumptions with respect to future developments, which are inherently uncertain and may therefore deviate from actual developments. Critical assumptions used are disclosed in the Annual Report 2021. In certain cases independent valuations are obtained to support management's determination of fair values.

All amounts are in millions of euros unless otherwise stated. Due to rounding, amounts may not add up precisely to totals provided. All reported data is unaudited. Financial reporting is in accordance with the accounting policies as stated in the Annual Report 2021 except for the adoption of new standards and amendments to standards which are also expected to be reflected in the company's consolidated IFRS financial statements as at and for the year ending December 31, 2022. Prior-period amounts have been reclassified to conform to the current-period presentation; this includes immaterial organizational changes

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Financial performance in the quarter and full-year outlook

## Q2 2022 performance summary



	Sales EUR million	Comparable growth	Adj. EBITA margin	Adj. EBITDA margin
Diagnosis & Treatment	2,157	(4)%	6.2%	9.4%
Connected Care	1,060	(13)%	1.1%	6.9%
Personal Health	831	(5)%	12.4%	15.6%
Other	128			
Philips	4,177	(7)%	5.2%	11.0%
Philips (excl. China)	3,714	(3)%		

- Sales of **EUR 4.2 billion,** a 7% comparable decline, on the back of 9% growth in Q2 2021; 3% decline excluding China
- **Significant impact from China lockdowns:** sales and order intake down by ~30% in China, production in some of our factories and those of our suppliers suspended for two months
- Solid demand for our innovations: order intake grew 1%; excluding China, order intake grew 6%
- Adjusted EBITA of 5.2% of sales, compared to 12.6% in Q2 2021, caused mainly by lower volumes and inflation
- Operating cash **outflow of EUR 306 million**, mainly due to temporarily higher inventories

### Business highlights Q2 2022



### **Group Highlights**

- 19 new long-term partnerships, including agreement with Rijnstate hospital to deliver wide range of advanced ultrasound and 10-year advanced enterprise monitoring agreement with large German hospital
- Achieved score of 91 out of 100 in S&P Global Ratings' ESG assessment the highest score awarded to date
- Further optimized debt maturity profile

### **Diagnosis & Treatment**



- Sales (4)% on the back of +16% in Q2 2021, impacted by supply shortages
- Orders +3% on the back of +29% in Q2 2021, with growth across all businesses
- FDA 510(k) for new MR 7700 3.0T system
- Helium-free Ambition MR approved in China
- Positive results from Tack Optimized Balloon Angioplasty below-the-knee trial

### Connected Care



- Sales (13)%, mainly due to the Respironics recall and supply shortages
- Orders (2)% due to high comps; robust demand for Monitoring and Informatics
- Philips Respironics has produced 3 million repair kits and replacement devices to date
- Encouraging Dreamstation1 testing results

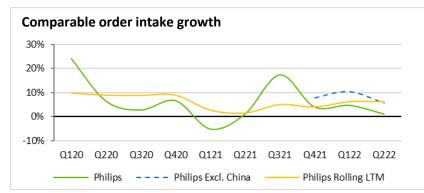
### Personal Health

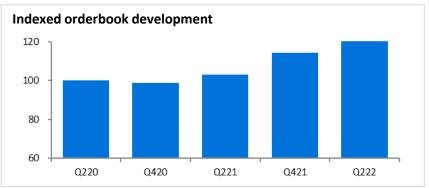


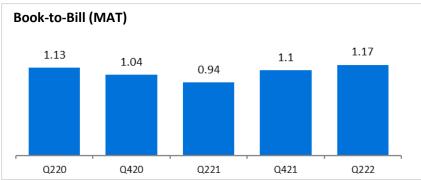
- Sales (5)% on the back of +33% in Q2 2021, impacted by lower sales in China and Russia
- Double-digit growth in North America
- Launched first on-the-go shaver in China, targeting Gen X and millennial consumers

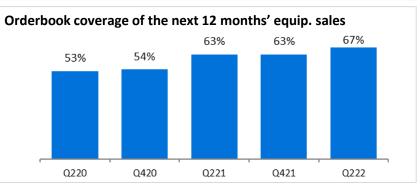
## Solid order growth and all-time high orderbook<sup>1,2</sup>









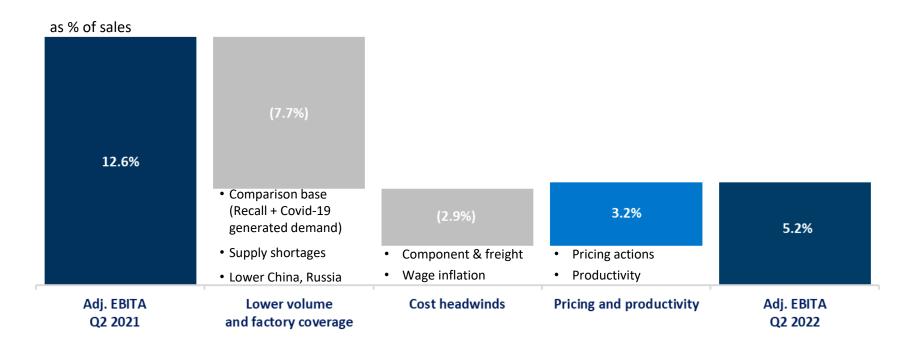


<sup>1.</sup> Includes equipment and software orders in Diagnosis & Treatment, Connected Care and Innovation businesses adjusted for acquisitions and divestments, and currency;

<sup>2.</sup> Excludes the impact from the partial termination of the April 2020 contract with the HHS

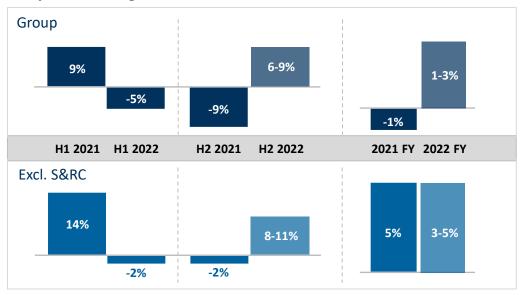


# Q2 2022 Adj. EBITA margin impacted by lower volumes and cost, partly offset by pricing and productivity



# Actions on productivity, pricing, and supply chain resilience expected to deliver growth and profit improvement in H2 2022

### Comparable sales growth



### Adj. EBITA (%)

11.1/0 5.7/0 12.7/0 215/0 12/0 10/0		11.1%	5.7%	12.7%	>13%	12%	~10%
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- Continue to be affected by the geopolitical and supply chain headwinds, inflation, and the uncertainty around COVID
- Expect to resume growth trajectory in third quarter, resulting in 6-9% CSG in H2 2022
- Full year sales ~EUR 500 million below January guidance driven by lower sales in China, Russia and supply shortages, after mitigation
- Adj. EBITA margin ~10% in full year as pricing and productivity measures will contribute to profitability in H2 2022; Continue to see significant cost inflation



# Taking actions to improve performance

# PHILIPS

# We are working consistently on three strategic imperatives to drive growth & profitability...

Imperat	ives	Key elements	Delivering
	Better serve	Deliver the best customer experience, patient safety and quality  Evolve digital enterprise platform to enable new business models	Quality and Safety
<b>O</b> .	customers and		More lives improved
700	improve quality	Improve productivity, gain speed, standardize and simplify processes	Higher customer NPS
			Market share expansion
	Boost growth in core business	<ul> <li>Speed up innovation roadmaps and scale locally relevant, affordable solutions</li> <li>Drive geographic growth, adopt market-share best practice</li> <li>Increase customer share through consultative partnerships and new business models</li> </ul>	Revenue growth
			Margin growth
			Free cash flow generation
			Organic ROIC
-044-	Win with solutions	Shape integrated solutions and professional services to deliver on the Quadruple Air	ESG leader
		Scale informatics and cloud-enabled propositions, supported by data and Al	
Ü		Build out portfolio along the health continuum, through partnering and M&A	Value creation
		Customers first   Patient safety, quality, and integrity always	

Team up to win | Take ownership to deliver fast | Eager to improve and inspire

## ...making progress on many of our imperatives...





Better serve customers and improve quality

Net Promoter Score (NPS)

Ratings and Reviews<sup>1</sup>

Avg. # of observations per FDA inspection

+8 pp 2018-21

+53 pp 2018-21

**0.7** in 2022 YTD

vs 2.2 in 2018

**Boost growth** in core business Health Systems Market Share<sup>3</sup> %

Equip. Orders On Hand (EUR billion)

+0.5 pp

2018-21

7.1 in 2021

vs. 5.2 in 2018



12

Win with solutions

% Solutions revenue

% of recurring revenue

46% in 2021

**37%** in 2021

vs. 35% in 2018

vs. 32% in 2018

## ... and doing business responsibly and sustainably...



- Carbon-neutral in our operations since 2020
- Partnering with customers and suppliers to reduce CO<sub>2</sub> emissions across entire chain in line with a 1.5 °C global warming scenario
- Circular revenues up from 16% to 25% of sales by 2025
- 2 billion lives improved by our products and services by 2025, including 300 million in underserved communities

### **ESG** ratings & recognition



Scored 91/100 in the ESG assessment (highest score to date) ranking



First Dutch company ranked among the world's top 15 best reputation companies in 2021 and again in 2022



Included in CDP's 'A List' for the 9th consecutive year



#2 ranking in industry group

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# ... while stepping-up actions to improve performance and overcome headwinds and continuing to drive growth





**Better serve** customers and improve quality

#### Status

- Positive Customer NPS trend
- Positive Consumer satisfaction
- Quality trend up; addressing recalls
- · Challenging margins and costs



**Boost growth** in core business

- Supply chain issues
- Regulations affect China growth
- Global order book growth
- Market share gains



Win with solutions

- Success in Customer partnerships
- Strong solutions growth
- Recurring revenue growth
- Accelerating informatics growth

### Updates provided today:

- Complete Philips Respironics field action
- Accelerating Patient Safety and Quality
- Deploying pricing actions
- Stepping up productivity measures
- 5 Strengthening Supply chain resilience
- Accelerate China local-for-local

Driving growth through innovative solutions and customer partnerships



Progress update
Philips Respironics field action



### Extensive patient, clinician and regulator engagement

- Driving patient engagement and registrations with new dedicated registration system and infrastructure
  - Patient outreach through mailing, call center, websites and direct contact with interest groups
  - 6.6M direct-to-patient mail notifications, 29.2M digital impressions, 10.6M patients reached via traditional media, 3.8M clinical impressions; comprehensive DME outreach
  - Met the requirements in FDA's 518(a) order and continue to report progress
  - Expect to remediate around 5.5M devices; registrations trending in line with our modelling
- Engagement with regulators to optimize the recall efforts, and agree priority replacement
- Sharing progress on testing program to ensure patients and physicians fully informed





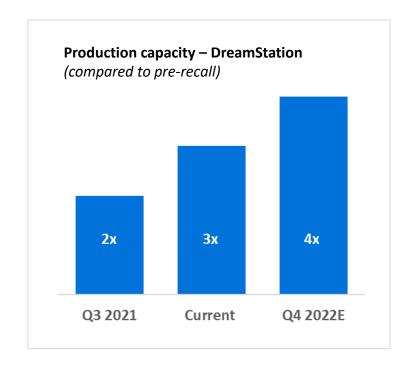
# Around 90% of the recall program units produced and shipped by end 2022

### The task at hand

- Around 5.5M devices expected to be repaired or replaced
- Equivalent to over 5x previous annual production volume
- >1 thousand new product configurations released globally
- Partnering with DME's for patient delivery

### **Progress to date**

- Tripled production capacity compared to pre-recall
- >1,000 people cross functional team engaged
- 3M repair and replace units produced to date
- Dependency on supply of materials and global logistics capacity





# Extensive test and research program continues and shows insightful results to date

- Hundreds of tests with long throughput time, working with certified testing labs and numerous external experts
- Results to date for DreamStation1 devices
  - Very low prevalence of significant visible foam degradation in the over 63k devices inspected
  - Ozone cleaning materially exacerbates foam degradation
  - Volatile organic compounds (VOC) emissions within ISO limits (devices not exposed to Ozone)
  - Foam degradation does not contribute to appreciable elevated levels of respirable particles;
     within ISO limits
  - Even when significant visible particulates are formed, likely to accumulate and stick inside the device
- Biocompatibility testing and assessment of degraded foam still on-going to fully assess potential patient risk



# Philips Respironics engaged external scientific experts to conduct a systematic review

- There were thirteen identified epidemiological studies, all of which found no consistent statistical association between use of PAP devices including Philips Respironics'- and the risk of cancer in patients with obstructive sleep apnea (OSA)
- Two of the studies<sup>1</sup> showed no statistical difference in cancer risk between users of Philips Respironics PAP devices and users of other brands of PAP devices
- Eleven studies provided limited additional insights, but their results also suggested no excess risk of cancer associated with use of PAP devices
- The 2022 study by Palm and others reported more frequent prescription of respiratory relief medication among patients with both OSA and obstructive lung disease, but no statistical difference in hospitalization, i.e. health outcomes, was observed for OLD among OSA patients between the users or polyurethane PAP and non-foam PAP



## Philips Respironics initial rebuild trajectory

### Market and sales outlook

in EUR billion	2019	2022E	2025E
Sleep systems market size	1.7	1.6	~2.1
Respironics sleep systems sales	0.7	0.2	~0.6
Total Respironics sleep sales	1.1	0.5	~1.0
Total Respironics sales	2.1	1.4	~2.1

### **Comments**

- Completion of field action by early 2023
- Gradual resumption of sales
- Substantial pent-up demand as well as un-diagnosed patients
- Adjusted EBITA margins reaching midteens by 2025
- Subject to consent decree

# Regulatory and legal update



- In April 2022, Philips Respironics and certain of Philips' subsidiaries in the US received a subpoena from the US Department of Justice (DOJ) to provide information related to events leading to the Respironics recall. The relevant subsidiaries are cooperating with the agency
- On July 18th 2022, we have received a proposed consent decree from the DOJ acting on behalf of the US Food and Drug Administration (FDA) following the inspection of certain of Philips Respironics' facilities in the US in 2021
- Civil complaints filed in various jurisdictions globally alleging economic loss, personal injury and the need for medical
  monitoring related to devices subject to the recall

In the US, as of June 30, 2022, approximately 200 personal injury lawsuits and approximately 100 class actions have been consolidated into a multidistrict litigation (MDL) in Pennsylvania. Plaintiffs filed their consolidated economic loss complaint in June 2022, with consolidated complaints for the medical monitoring and personal injury lawsuits expected in August, followed by motions to dismiss. Formal discovery in the MDL started on July 1, 2022, and is likely to continue well into 2023, if not longer. A census registry will be established for potential personal injury plaintiffs which, towards the end of 2022, may provide a better view on the number and type of personal injury claims that may ultimately be filed. Potential bellwether cases likely not to be selected until 2023 and any bellwether trials are unlikely to occur before 2024. Given the early stages of the litigation, the additional testing and discovery (including expert discovery) to be completed, and the fact that a master personal injury complaint has not yet been filed, or tested on a motion to dismiss, it is unlikely that a reasonable estimate on potential exposure on personal injury claims can be made before the end of 2023



# Accelerating Patient Safety and Quality

# Patient safety and Quality is our top priority





**Being Philips** 



**Our Quality Policy** 

# What we do today affects someone's life tomorrow

Placing the customer first and upholding patient safety, quality and integrity always, goes to the heart of Philips' purpose.

This is why we:

- Design and deliver safe, effective, and reliable products, solutions and services
- · Adhere to the quality management system
- Comply with applicable internal and external regulations and standards
- Take action to address internal and external concerns involving our products, solutions and services
- · Practice continuous improvement in everything we do

Policy #123456 - Revision 22v1





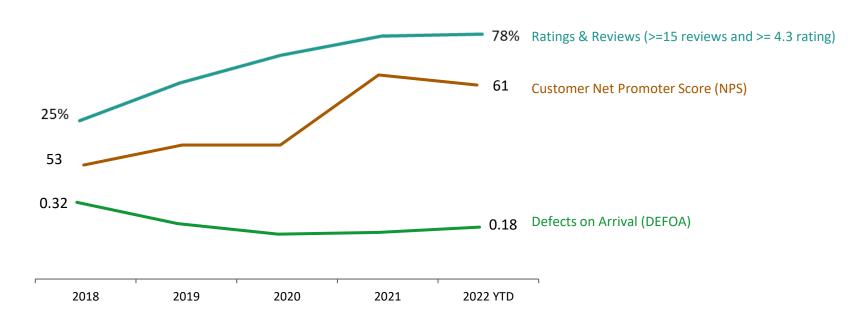
## Fundamental improvements driving better outcomes

Program activities	Progress (2018 – 2022YTD)				
One Philips Standardized ways of working	107 → 75 → 32  Quality Management Systems (QMS) consolidation and harmonization (2018 → 2022 → 2024)	50 → 27 Reduction in # of manufacturing sites	<b>86%</b> Adoption of key standard processes		
Stepping up Compliance Enterprise-wide improvements Accelerate lessons learned	<pre>0.043 → 0.017 # of major non-conformances per Notified Body audit</pre>	2.2 → 0.7  Average # of observations per FDA inspection	93% Of CAPAs closed within schedule <sup>2</sup>		
Product Quality Patient safety and quality first	<b>35%</b> # SKU Reduction	67 → 19 Regulatory field actions	<b>14%</b> Reduction in complaint volume <sup>1</sup>		



### Delivering for our customers

Extensive actions taken drive positive impact and increasing customer satisfaction



Source NPS: Royal Philips, internal Market insights and analytics team

# Strong capabilities and leadership: Quality & Regulatory

Deep medtech expertise, 75% renewed team in the last 2 years

- 4.4k dedicated Q&R people
- Strengthening competencies at all levels
- Increased capabilities:
  - QMS/QSR<sup>1</sup>
  - Regulatory
  - Compliance
  - Post-market surveillance
  - Risk management
  - Engineering
  - Data analytics
  - Supplier quality



**Erika Santiago** Stryker



Ross Smith Medtronic. Kimberly-Clark



**Paul Sherlock** Medtronic Covidien



Bob Shokoohi Medtronic, GE, Abbott, J&J



Austin O'Connell **Boston Scientific** 



**Chief Quality and Regulatory** 

med. devices, life sciences

Quality, Regulatory, Clinical, Operations -

Waters, Medtronic, Baxter Healthcare, Pfizer

Francis Kim

**Kara Carter** Abbott

Glen Hill

Siemens



Lee Evans Pfizer, J&J. Bausch Health



**Tom Reimann** Medtronic



Katie Feurer Stryker



**Paul Berghuis** Faurecia, SMP

**Pearley Bhambri** Medtronic Hill-Rom. Abbott. Welch Allvn

Stryker, Oral B

1. Quality system regulation © Koninkliike Philips N.V.

# PHILIPS

## Bolstering our leadership team with key executive hires Enterprise-wide medical and functional expertise

- 60% of executive hires have MedTech and healthcare background
- Strengthened MedTech experience in ExCo with appointments of Shez Partovi and Wim Appelo
- Introduced Medical Office in 2016, now staffed with 300 FTEs, including 60 medical doctors
- Strengthened Operations and Supply chain organization with appointments in procurement, logistics, and engineering solutions



Shez Partovi
Chief Medical, Innovation &
Strategy Officer since 2021
Joined from Amazon Web Services,
Healthcare & Life Sciences
15 years practice as Neuroradiologist

Jan Kimpen



Joined from the University Medical Center

Chief Medical Officer since 2016

Joined from the University Medical Center Utrecht where he served as CEO in 2009 25 years practice as Pediatrician



Wim Appelo
Chief Operating Officer since July 2022

Prior supply chain leader in PE portfolio companies, J&J, XEROX

27







Accelerating our long-standing quality commitment and meeting regulatory quality requirements

Philips Business System and Quality Management System	<ul> <li>Standardize and improve enterprise quality system &amp; management systems</li> <li>Reduction of legal manufacturer sites</li> <li>Compliance improvement</li> </ul>
Oversight & Performance management	<ul> <li>Rigorous Supervisory Board Q&amp;R Committee and ExCo oversight</li> <li>Patient Safety and Quality topic 1<sup>st</sup> in all business performance reviews</li> <li>Patient Safety Advisory Board to ensure learnings are shared cross-company</li> <li>Improved role clarity and accountability</li> <li>Rewards linked to quality</li> <li>Consequence management</li> </ul>
Culture	<ul> <li>Speak Up policy strengthened</li> <li>Quality and Patient Safety campaign and employee engagement activities</li> <li>Mandatory relevant trainings deployed</li> <li>Updated company values (Patient Safety, Quality and Integrity)</li> <li>Patient Safety &amp; Quality integrity week</li> </ul>





## Accelerating Patient Safety & Quality Program 2021-2023 (2/2) Progress to Date

### Compliance

- 51+ OMSs self-assessments
- 1,600+ improvements
- 3<sup>rd</sup> party auditors
- 25 best practices and lessons learned sessions

**Enhance compliance and audit activities** 

### **Product quality &** complaint handling

21-month retrospective review of complaints data and adverse events

No major issues identified to date

**Complaints handling optimization and** transformation underway

### Global standardization

- Global enterprise QMS & Mgmt. System
- 57 enterprise processes
- 191 roles for targeted training
- 5 essential company wide courses

Reduce legacy QMSs to 75 by end of 2022

### **External advisors – Assuring impact of our actions**

**Regulatory Agency Interactions Advisor** Stakeholder outreach, expert guidance on regulation, compliance, and enforcement

### **Regulatory Legal Advisor**

Strategic program advisement and resolution of certain issues of work output

### **Regulatory Compliance Advisor**

Work outputs assessment and verification per procedures and applicable regulatory requirements



# Actions to improve performance



## Pricing actions to address inflation

- Personal Health
  Mid-single digit price increase; ~4% impact over full year 2022
- Diagnosis & Treatment and Connected Care
   Mid-single-digit price increase; due to longer orderbook cycle and annual indexation cycle for service contracts, expect ~1% impact over full year 2022
- Full impact expected in 2023
- Further measures will be taken



# Stepping up productivity initiatives to EUR 0.5 billion per year to deliver EUR 2.0 billion in the 2022-2025 period

### Procurement

- Dual sourcing, low-cost locations
- Supplier consolidation (75% of spend at top 15 suppliers by end of 2022)
- Center of excellence for value analysis & engineering

EUR 750 - 800 million

### Supply chain productivity

- Manufacturing cost reduction through automation, yield improvement, utilization
- Manufacturing footprint rationalization
- 60% reduction in number of warehouses by 2025, consolidation of logistics providers
- Services/Solution & Software delivery time to system up, digital tools, remote servicing

EUR 700 - 750 million

### R&D productivity

- Platforms simplification: hardware modules & software platforms re-use
- Footprint simplification
- Project prioritization "fewer better bigger"; R&D will trend to 9-9.5% of sales

EUR 175 - 225 million

### General **Productivity**

- Head count reduction across the organization, spans and layers
- Real estate optimization, future of work
- Expansion of GBS and Automation (e.g., single billing entity Europe)

EUR 375 - 425 million

Note: Gross productivity initiatives and re-investments, before inflation

4 Stepping up productivity measures

# Productivity example (1): Sustaining Engineering in India

- Center of excellence and engineering driving low-cost country sourcing, life cycle management, design for excellence
- Test & tooling industrialization and standardization
  - At supplier sites: 95% of components tested on site reducing cost of non quality
  - In house: Coils yield > 90% after new tooling designed
- Adjusting product designs to diversify sourcing of > 2,500 components
- EUR 40 million savings delivered in 2021; EUR 60 million 2022E

Started in 2020, grew to 650 engineers in 2022



# Productivity example (2): Product design centers driving quality through modularization and components standardization

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### E-component

Ensuring longevity and reliability, first time right, and assurance of supply

- Computer hardware and Operating systems (HW/OS): fewer, up-to-date HW/OS with enhanced cybersecurity and interoperability
- Carts and roll stands
   Modular design with better quality and service, consistent customer experience, at lower cost
- Material, colors and finish
   One palette of aesthetic materials, finishes and colors across Philips' portfolio
- Further initiatives
   Identified and initiated: connectivity, batteries, monitors, power supplies

# 4 Product Design Centers, ~100 FTE, targeting EUR 120 million benefits by 2025 through:

- Up to 70% reduction in # of components
- Up to 50% reduction in # of supplier
- More than 60% reduction in HW and OS configurations
- 70% reduction of plastics grades, sustainable alternatives)
- Common end-user experience

Example: Carts



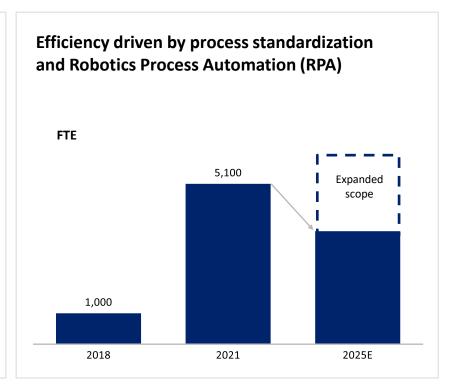




# Productivity example (3): GBS drives quality, standardization and productivity; delivering > EUR 40 million annual savings

### **End-to-End services and process standardization**

- Finance: Financial planning and analysis, credit and collection, cash applications, accounts payable, tax
- Human resources: Payroll, talent acquisition, learning & development
- Business: order management, billing, market intelligence, sales analytics, logistics support
- Services and Solutions delivery: contract management, contact center support, installed based management, site preparation and readiness
- Other: Continuous improvement and project management as a service, procurement/purchase to pay



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## Actions to address supply chain headwinds

- Engaged with senior government officials, strategic suppliers, foundries to prioritize healthcare
- Engaged with 19 ODM¹ suppliers, working component issues across all tiers of suppliers
- Diversifying sourcing of high-risk components: over 300 alternative components certified to-date
- Dedicated teams for re-spinning PCBs<sup>2</sup> to create alternative component options
- Low-cost location dual sourcing for Magnets, IGT/CT/DXR tubes and CT detectors
- Long term contracts with strategic suppliers including logistics
- Risk mitigation program in place covering 1,500 suppliers (70% of revenue). Actions include dual sourcing, inventory builds, mobilizing spend to preferred suppliers

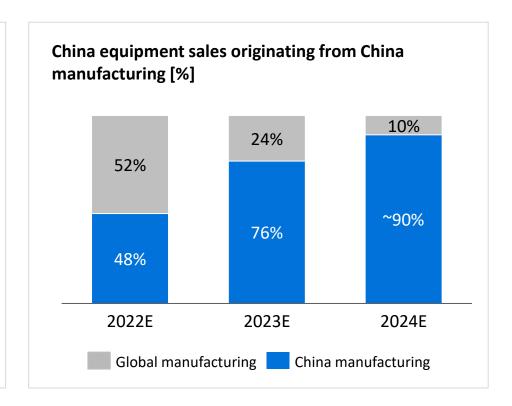


## Accelerating 'local for local' strategy in China



### China strategy: key growth drivers

- Local manufacturing
- 3 local innovation centers, doubling R&D
- Market adapted solutions and integrated informatics
- Ecosystem partnerships: B-Soft, Digital China Health

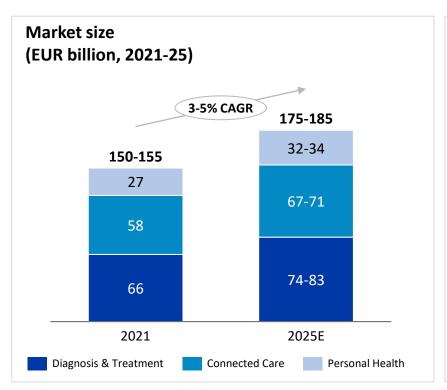


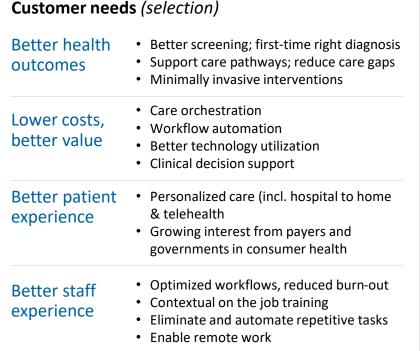


# Driving growth through innovative solutions and customer partnerships



# We operate in a large, structurally growing and resilient HealthTech market







# Over the last 10 years, Philips transformed into a focused HealthTech company with 70% leadership positions



Personal Health Personal Health	Male Grooming #1	Oral Healthcare	e Infant feeding #2	
Diagnosis and Treatment  Imaging Image Guided  Systems Therapy	Ultrasound #2	IGT Systems #1	IGT Devices #1	
Diagnostic & Pathway Informatics	Radiology Inform #1	natics Card #1	Cardiology Informatics #1	
Connected Care  Patient Monitoring & Care Management	Hospital Patient #1	Hospital Patient Monitoring #1		
Sleep & Respiratory Care	Sleep #2		Home Respiratory #1	

70% of 2021 revenue from leadership positions

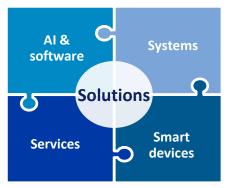
#x = Global position



# Core to our strategy is our integrated solutions approach delivering results along care continuum and quadruple aim

- Solutions as opposed to siloed products to deliver on the quadruple aim
- Combines innovative systems, devices, informatics, Al<sup>1</sup>/Data interpretation and professional services
- Open informatics platforms to improve workflows
- Tie into the home and personal behavior of consumers/patients
- Increasingly based on recurring business models<sup>2</sup>





### **Addressing the Quadruple Aim**

Better health outcomes - Lower cost of care Improved patient experience and staff experience





### **Diagnosis and Treatment**













**Personal Health** 

1 Imaging Systems

Diagnostics & Pathway Informatics

Image Guided
Therapy

Patient Monitoring & Care Management

Sleep & Respiratory Care

6 Personal Health

Patient & staff centered solutions that simplify workflow and deliver more precise diagnosis and clear pathways with predictable outcomes.

Uniquely integrating best-in-class imaging with specialized devices to innovate procedures and improve lives.

Patient care solutions, advanced analytics and patient and workflow optimization across all care settings.

**Connected Care** 

Therapies to support patients in their chronic care needs.

Products and services to support healthier lifestyles and disease prevention



# Software-defined imaging systems that integrate AI and workflow tools for improved diagnosis and efficiency

### MR 7700 Precise Image Al



- Less than 1 min patient set-up<sup>1</sup> and reduce scan time by up to 50%<sup>2</sup>
- up to 35% higher SNR, resulting in better image quality<sup>3</sup>

**Ultrasound**Collaboration Live



Tele-ultrasound: Remotely connecting sonographers, clinical experts and patients at the point-of-care

 Overall revenue improvement by 44% by enabling tele-ultrasound capabilities<sup>4</sup>

Spectral CT 7500 Magic Glass on PACS



- 26% reduction in follow-up scans<sup>5</sup>
- 34% decrease in overall time to diagnosis<sup>5</sup>

Unmatched performance and efficiency with MR 7700, combining high-end capabilities with Al-embedded workflow tools

- Less than 1 min patient set-up<sup>1</sup>
- Accelerate scan time up to **50%**<sup>2</sup>
- Up to 35% higher image quality<sup>3</sup>

"The MR 7700 delivers structural clinical imaging of high quality. We experienced the largest improvement in performance in diffusion weighted imaging with a large SNR gain [...] this results in impressive image quality"

-Prof. Ljungberg Sahlgrenska University Hospital, Sweden



# Remotely connecting sonographers, clinical experts and patients: offering outstanding patient care with UltraSound Collaboration Live

- Total revenue of \$116k generated with teleultrasound capabilities<sup>1</sup>
- Overall revenue improved by 44% <sup>1</sup>
- 90% equivalent to in-person visit <sup>2</sup>

"[With Collaboration Live] the radiologist can be available during live scanning [...]. We can assure that each patient will still receive the best patient care, no matter which location they go to... It's almost as if we were there in person."

- R. Barr - Northeastern Ohio Medical University, US



## A new standard of care without compromise: Spectral CT 7500 offers spectral results 'always on' in 100% of the time

- 26% reduction in follow-up scans<sup>2</sup>
- 23% increase in diagnostic confidence<sup>1</sup>
- 34% decrease in overall time to diagnosis<sup>2</sup>

"Spectral Magic Glass on PACS is Philips Spectral Detector CT's superpower. It brings spectral to the people<sup>2</sup>

- Dr. Edward Steiner, WellSpan Health



# Diagnostic and Pathway informatics drives new clinical operating models dramatically improving efficiency & decision making

### **Radiology Operations Command Center**



Radiology Operations Command Center enables multi-vendor, multi-site remote operations transforming image acquistion

 Generated USD 700,000 of operational savings at leading DIC<sup>1</sup>

## Image Management Workflow Orchestrator



Image Management solution helps save time and improve reporting quality across the enterprise

- 50% productivity improvements by allocating exams to the right professional<sup>2</sup>
- 40% reduction in radiologist reporting time<sup>2</sup>

### **Digital Pathology Solution**



Digital Pathology: Enabling telepathology to dramatically boost efficiency and productivity

- Productivity gains of up to 25%<sup>3</sup>
- 19 hours saved per day through increased lab efficiency<sup>4</sup>

<sup>1.</sup> Based on revenue recaptured and costs savings across RadNet West and RadNet East, USA; 2. Results following implementation of a unified radiology workspace with enterprise disaster recovery back-up system at Campus Biomedico University Hospital, Rome, Lazio, Italy; 3. Survey of 52 pathologists, lab managers and lab technicians in Europe, 2018; 4. Results as reported in A. Baidoshvili et al. Evaluating the benefits of digital pathology implementation: Time savings in laboratory logistics. Histopathology (2018)

A unique workflow solution: multi-vendor, multi-modality, multi-site remote operations with Radiology Operations **Command Center** 

\$350k+ additional revenue per year in MRI procedure revenue<sup>1</sup> \$60k+ per year reduction in personnel travel cost<sup>2</sup>

"ROCC was able to help us identify a critical finding, an acute brain tumor, when a junior radiographer reached out to me from a different center for assistance with something they saw on an MRI scan. This all took place in real-time, while the patient was on the table."

- Clinical Manager, Diagnostic Imaging Chain.

<sup>1.</sup> Based on revenue that otherwise would have been lost or deferred had it not been for ROCC (represents ROCC use at 5 locations with 6 scanners); 2. Based on reduced travel time between locations across 3 Chief Technologists



# Saving time and improve reporting quality with Philips Image Management – an integrated radiologist experience

- 50% productivity improvements by allocating exams to the right professional<sup>1</sup>
- 40% reduction in reporting time1

"The implemented solution makes it possible for clinicians to focus on their images, rather than managing the worklist. The level of satisfaction is very high. Radiologists often wonder how they did that before the implementation of workflow orchestrator."

- Dr. Carlo Cosimo Quattrocchi, Campus Biomedico University Hospital.



## Philips Digital Pathology Solution: enabling real-time telepathology

- Experienced productivity gains of up to 25%<sup>1</sup>
- 19 hours saved per day through increased lab efficiency<sup>2</sup>

"Philips's IntelliSite system is a perfect system for telepathology, because, in real time, it's possible to share images via only streaming between two pathologists and also make the anatomical pathological diagnosis"

- Dr. Raimundo, Granada U. Hospitals

<sup>1.</sup> Survey of 52 pathologists, lab managers and lab technicians in Europe, 2018; 2. Results as reported in A. Baidoshvili et al. Evaluating the benefits of digital pathology implementation: Time savings in laboratory logistics. Histopathology (2018)



# With IGT solutions, we optimize workflow and outcomes through integration & innovation across the care pathway

### Azurion | IntraSight | Hemo



- 17% time saving per procedure with Azurion<sup>1</sup>
- Lower X-ray dose exposure at equivalent image quality<sup>2</sup>

### Azurion | VeriSight



 94% physicians believe using VeriSight Pro instead of TEE will streamline procedural workflows<sup>3</sup>

### Azurion Neuro Suite | SmartCT | Stroke Viewer



Improving outcomes for stroke treatment through integrated solutions across the stroke care pathway

 Single center study demonstrated reduction in door-to-groin time from 70 to 16 mins<sup>4</sup> (conventional to Direct to Angio Suite workflow) Azurion & IntraSight & Hemo: Improving workflow in the interventional lab with seamless integration & continuous monitoring across the care pathway

- Lower patient dose and staff radiation exposure at equivalent image quality<sup>1</sup>
- 17% reduction of procedure time<sup>2</sup>

"With the new SmartCT interface we can go into more detail more quickly and safely, with fewer staff in the room"

 Prof. Marc Sapoval, Chair of Interventional Radiology at European Hospital Georges Pompidou

<sup>1.</sup> Clinically proven based on 37 multiple peer-reviewed clinical studies with over 19,000 patients; 2. Results obtained by Interventional Vascular Department at St. Antonius Hospital, NL from Azurion workflow study



## VeriSight Pro: 3D IntraCardiac Echo (ICE) imaging enabling treatment for Structural Heart Disease

 94% physicians believe using VeriSight Pro instead of TEE will streamline procedural workflows<sup>1</sup>

"ICE facilitates the performance of left atrial appendage closure under moderate sedation, making the procedure accessible to many patients who are not good candidates for general anesthesia".

 Mohamad Adnan Alkhouli, M.D. Interventional Cardiologist, Mayo Clinic



# Stroke Care: Improving outcomes for stroke treatment through integrated solutions across the stroke care pathway

 Single center study demonstrated reduction in door-to-groin time from 70 to 16 minutes<sup>1</sup> (conventional to Direct to Angio Suite workflow)

"A direct transfer to angiosuite protocol not only minimizes workflow times and reduces the longterm disability in our patients, but also substantially reduces the associated costs"

 Dr. Marc Ribó, Interventional Neurologist at the Vall d'Hebron University Hospital





## Patient Monitoring and Care Management Solutions



#### **Acute Patient Monitoring**



and central station (PIC iX)

deterioration with best-in-class monitors

• Reduce cardiac and respiratory arrets by 56%

#### **MDI** and Surveillance



Seamless transfer of medical device data into EMR, powering workflow efficiencies and informing clinical surveillance solutions to improve care

· Leading vendor-neutral platform with 1000+ connections

### **Ambulatory Patient Care**



Remote cardiac monitoring from 1-30 days, with workflow powered by could platform and clinical services augmented with Cardiologs AI

Increase diagnosis of AF by 360%

4 CC – Patient Monitoring and Care Management Solutions

# Ambulatory Monitoring & Diagnostics (AM&D): highly accurate remote cardiac monitoring and detection

- Detects 4.6 times more patients with Atrial fibrillation (AF)<sup>1</sup>
- Reduces the total cost per patient with detected (AF) by ~USD 200 thousand<sup>2</sup>

"By using MCOTs, we've shortened length of stay, reduced the risk of sudden cardiac death or high-grade AV block out of the hospital, and we have very, very low pacemaker implantation rates."

- Kabir Bhasin, MD Lennox Hill Hospital



4 CC – Patient Monitoring and Care Management Solutions

## Clinical Data Services (CDS): Liberating medical device data to boost clinician workflow and unify the view of patient status

- Decreased operating theatre turnaround time by
   3 minutes per case
- Estimated USD 3.15 million savings annually in equivalent staff time<sup>1</sup>
- 1,000+ devices supported

"Medical device data is automatically and immediately transferred into our EPR... This approach has been key to enhancing data accuracy whilst at the same time freeing up our nurses for more patient centered care."

- Dr. Afzal Chaudhry, CMIO, Cambridge Uni. Hospital



4 CC – Patient Monitoring and Care Management Solutions

# Patient Monitoring: accurate, continuous picture of the patient and efficiency gain during patient transports

- Improved staff & patient satisfaction by 40%
- Downtime between surgical cases decreased by
   5.5 minutes<sup>1</sup>

"With Philips, we can trust the alarms. We don't have to disconnect and reconnect everything when transporting patients. Their alarm audit logs provide key insights that support both patient safety and nursing confidence in the monitoring system. Philips has also reduced alarm fatigue."

— Sheila Levins, MSN, RN, CPN, Unit Director, PICU, Rush University Children's Hospital

<sup>1.</sup> Utilizing Anesthesia related tasks; Disclaimer: Results are specific to the institution where they were obtained and may not reflect the results achievable at other institutions.





### Sleep and Respiratory Care Solutions



### **Sleep Therapy**



DreamStation 2 next evolution, clinically proven integrated sleep solution. Only PAP with a guided set-up, starting pressure, and other patient-friendly features

• 22% smaller and 16% lighter

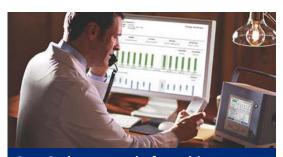
#### **Patient Interfaces**



Easy and intuitive, stable, comfortable patient mask solutions; gives freedom to sleep in any position with good seal, promoting adherence

• Therapy Mask 3100 is smallest, lightest and easiest to use conventional mask platform

### **Compliance Surveillance**



**Care Orchestrator platform drives care** collaboration; remotely manages patient with mobile, actionable patient insights

• Shown to increase patient compliance by 49%

# Trilogy EV300: Enhanced performance in non-invasive /invasive mechanical ventilation amid changing conditions

- Designed to stay with patients and provide consistent therapy and monitoring as they change care environments and when their condition changes
- Enables smoother transitions throughout the patient journey by providing ventilator therapy to patients as their environment changes and as their condition changes



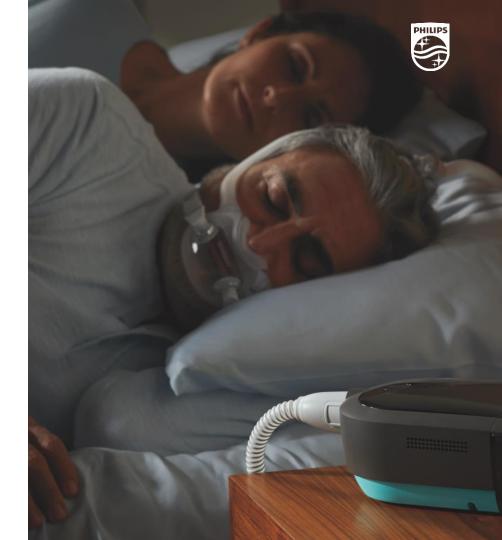


# Dream Station family: clinically-proven integrated sleep solutions

- Dreamstation2 is 22% smaller and 16.4% lighter than AirSense10
- Respiratory Therapists set up Dreamstation2
   Advanced faster than DS
- Can initiate on-demand prescription changes remotely

"80% of Respiratory Therapists said DreamStation 2 Advanced was easy to use<sup>2</sup>"

"Respiratory Therapists said DS2 was more simple to set up than  $DS^2$ "



## High growth Oral Healthcare solutions





Range of power toothbrushes and recurring revenue from brush heads



LATAM partnership with Colgate



**Adjacency in flossing** 



**Scaling Zoom whitening** 





Online engagement consumer, dentists and insurer

62



# One Blade 360: Trims, edges and shaves any length of hair, more effortlessly than ever

- New 360 blade: Adjust to the curves of your face to shave and trim with less passes and more comfort
- 5-in-1 adjustable comb to efficiently trim without clogging

"It is easy to use, precise and fun!"













## Sonicare 9900 Prestige: Exceptional care personalized to you with SenselQ

- Removes up to 20x more plaque vs manual toothbrush
- Up to 15x healthier gums in just two weeks1
- StiWa credentialing for DACH

"The Prestige 9900 is an impressive toothbrush. It is the best smart toothbrush on the market today<sup>2</sup>"

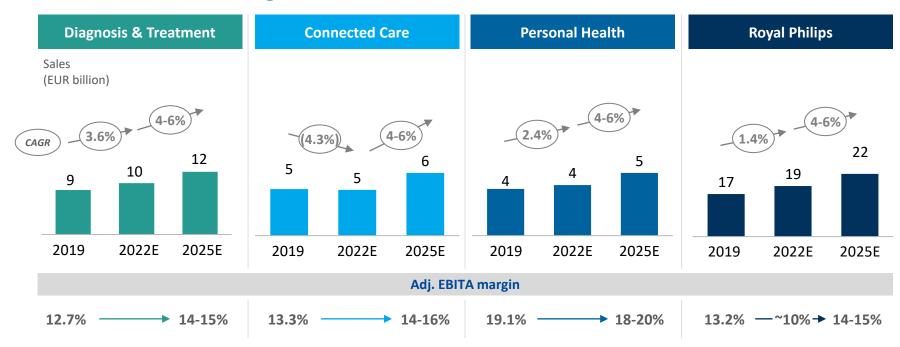




## Performance trajectory through 2025

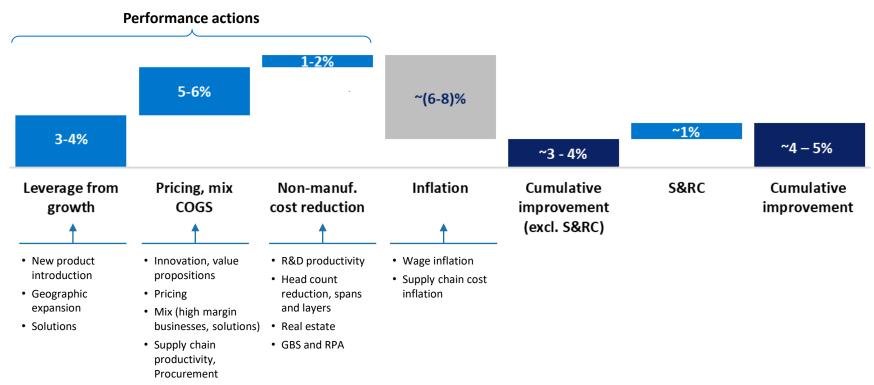


# Expect to deliver growth and margin improvement across all our businesses segments





# Indicative cumulative adjusted EBITA improvement drivers 2023 - 2025



## Mid term performance trajectory in summary



Revenue growth 4-6% annually	<b>Adj EBITA</b> 14 -15% by 2025	Free Cash Flow ~ 2 billion by 2025, Cash conversion >90%	Adj EPS growth  Double-digit
Organic ROIC  Mid-to-high teens by 2025	Effective tax rate 24-26%	Credit rating  Maintain current investment grade	<b>Dividend stability</b> Pay-out 40-50% of net recurring income

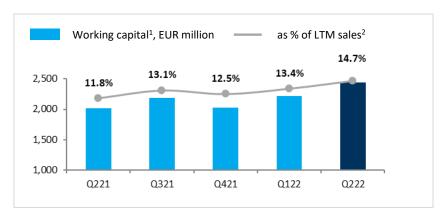
Supported by balanced capital allocation

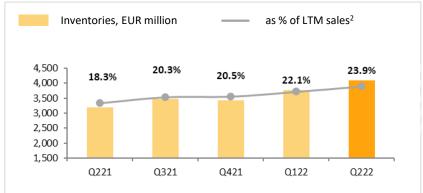


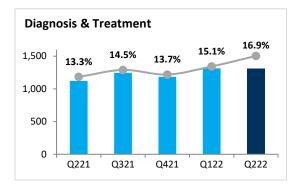
# Financial appendix

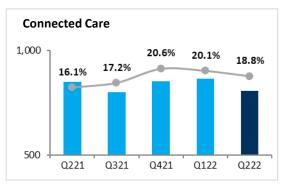
### Working capital and inventories

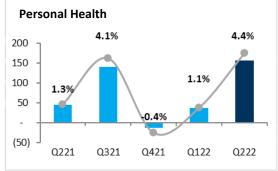






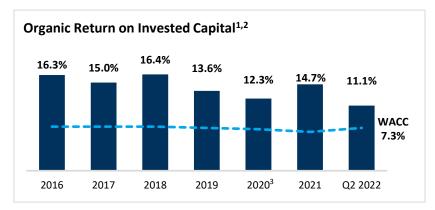


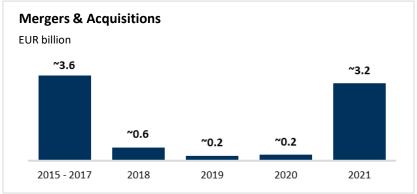


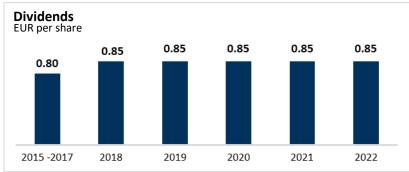


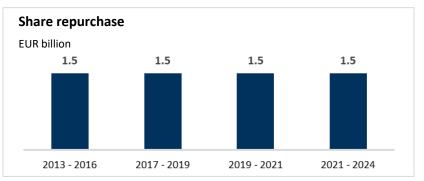
### Balanced capital allocation policy











<sup>1.</sup> Organic ROIC excludes acquisitions over a five years period and other items defined as material and of the same nature as the items excluded from Adjusted EBITA such as pension settlements, significant tax charges and benefits, and one-time legal and other provisions; ROIC % = LTM EBIAT/ average NOC over the last 5 quarters; 2. Organic ROIC 2019 and 2021 restated to reflect discontinued operations; 3. Organic ROIC in 2019 includes value adjustments of capitalized development costs and the impact of IFRS 16 lease accounting standard



## Restructuring, acquisition-related charges, and other items

EUR million	Q1 21	Q2 21	Q3 21	Q4 21	2021	Q1 22	Q2 22
Diagnosis & Treatment	15	6	(12)	15	25	1	7
Restructuring & Acqrelated charges	17 <sup>1</sup>	(32)	(8)	15 <sup>1</sup>	(7)	1	7
Otheritems	(2)	38 <sup>3</sup>	(4)	(0)	32	-	-
Connected Care	(282)	(293)	(62)	(420)	(1,058)	(339)	(116)
Restructuring & Acqrelated charges	(22)	(16)	(8)	(47)	(93)	(20)	(17)
Otheritems	(260) <sup>4, 5</sup>	(277) <sup>4, 5</sup>	(54) <sup>2, 4</sup>	(373) <sup>4, 5</sup>	(965)	(319) <sup>5, 6, 10,11</sup>	(17) (99) <sup>5, 6, 10</sup>
Personal Health	(1)	1	(0)	1	1	-	(1)
Restructuring & Acqrelated charges	(1)	1	-	1	1	-	(1)
Otheritems	-	-	-	-	-	-	-
Other	(33)	(73)	(12)	(13)	(131)	(12)	(14)
Restructuring & Acqrelated charges	(3)	2	2	4	5	(6)	(3)
Otheritems	(30) <sup>7</sup>	(75) <sup>7, 8, 9</sup>	(14)	(18)	(136)	(6)	(11)
Philips	(301)	(359)	(87)	(417)	(1,163)	(350)	(124)
Restructuring costs	(19)	(21)	(10)	(29)	(80)	(31)	(23)
Acquisition related charges	11	(24)	(5)	3	(14)	6	10
Otheritems	(292)	(314)	(72)	(391)	(1,069)	(325)	(111)

Due to rounding, amounts may not add up precisely to totals provided.

<sup>1.</sup> Gain related to release of a contingent consideration liability; 2. Includes a value adjustment of capitalized development costs; 3. Provision related to legal matters; 4. Related to the consent decree focused on the defibrillator manufacturing in the US; 5. Provision related to Respironics field action; 6. Provision related to potential higher execution costs of the Respironics field action program; 7. Includes separation costs related to Domestic Appliances business; 8. Environmental provision release/change; 9. Loss related to divestment; 10. Product portfolio realignment; 11. Running remediation costs in Respironics

## Capital expenditures, Depreciation and Amortization



EUR million	Q2 2021	Q2 2022	FY 2020	FY 2021
Capital expenditures on property, plant and equipment	78	98	485	397
Capitalization of development costs	90	93	418	370
Depreciation	148	170	691	630
Amortization of acquired intangible assets	67	81	377	322
Amortization of software	23	25	76	88
Amortization of development costs	96	66	319	284
Depreciation and amortization <sup>1</sup>	333	342	1,462	1,323

### Philips' debt has a long maturity profile



#### Characteristics of long-term debt

- Total net debt position of EUR 6.7 billion
- During Q2 2022, issued EUR 2.0 billion of Notes under its EMTN program and announced a series of liability management transactions
  - Early redemption of the EUR 2023 and 2024 Notes
  - Tender across the EUR 2025 Notes and USD 2025 and 2026 Notes
  - Early settlement of the 2023 and 2024 Share Buy Back forwards in 2022
- Maturities up to 2042
- Average tenor of long-term debt is 8.3 years<sup>3</sup>
- No financial covenants

### Debt maturity profile as per 30 June 2022

